

## COMPANY QUALITY POLICY

The policy of Simpact Engineering Ltd is to provide a service that provides total customer satisfaction in accordance with any legal / regulatory requirements.

We recognise that the continued future success of the Company depends on the price, delivery and quality of the service we provide. The quality of our service must therefore be of the highest possible standard if we are to meet the ever increasing demands of our Customers. To this end, we intend to provide a service that is second to none and that completely meets or surpasses our Customer's requirements.

In addition to achieving the highest Customer Standards, one of our quality objectives is to maintain the requirements of BS EN ISO 9001: 2015 and achieve and retain status as a registered firm of assessed capability. Quality objectives shall be established and reviewed at the annual review meeting in accordance with this Policy and our strategic direction.

Conformance to the procedures of the Quality Management System is mandatory upon all employees, and this shall ensure achievement of our quality objectives and continual improvement of the service we provide whilst at the same time, developing and improving our business. The Company shall ensure that the quality policy is understood, implemented and maintained at all levels within our organisation.

In addition to strict adherence to these procedures, we need to continually develop and maintain the right attitude towards high quality achievement throughout the Company. Only in this way will we achieve our Company Quality Policy of complete Customer satisfaction.



6th March 2018

**Managing Director**